



## Terms and Conditions

Freedom Fighters Arts recognises its responsibilities for child protection. The following rules must be observed in order to maintain these standards and comply with current regulations.

### Terms and conditions:

All parents, volunteers and employees must make themselves familiar with the following policies:

- Freedom Fighters Arts Code of Conduct
  - Freedom Fighters Arts Child Protection and Safeguarding Policy
  - Freedom Fighters Arts Social Media Policy
  - Freedom Fighters Arts Mental Health and Wellbeing policy
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- Children must be brought to class by a responsible adult and will not be released from classes until a responsible guardian collects them.
  - Students must arrive on time. If a student arrives 15 minutes after the class has started, we will discuss the importance of punctuality with the parent/guardian. Students must also be dressed in practical clothes for dancing.
  - No spectators are permitted in any of our sessions, so that students can focus and get the most out of the class. However, new parents/guardians are allowed into the studio to support their child in the first session, or few sessions, if the child requires more time to settle into the new setting.
  - Please note we have a no food sharing policy at all of our classes and events to protect any children with allergies.
  - After your free trial, we will email you. Please respond with an update as to which classes you choose to enrol in for the course of the month, and we will calculate this into your monthly invoice.
  - Alternatively, between January to May and in September to October we accept drop ins, which must be booked on our portal. However, drop in classes are a higher fee of £13 per class and not subject to any discounts.
  - Please update us via email if you decide to withdraw your child from class(es). If you have already paid your invoice for the course of the month and decide to leave within that month, you will not be refunded.
  - Once you have paid your monthly invoice, there are no refunds available even if you are unable to attend a session. However if you let us know about planned absences at least a month in advance, we will take that date or dates off the invoice.
  - If any classes are cancelled, we will take that payment off your next invoice.
  - We have Freedom Fighters Arts T-Shirts available to order on request. We encourage you to purchase one for your child to wear on showday, however it is optional to wear during class.
  - Freedom Fighters Arts accepts no responsibility for any accident or injury sustained to students not in a tutor led class. We do not accept responsibility for loss of money, clothing or personal items.
  - You consent to photographs and videos being taken from time to time for publicity and promotional purposes of Freedom Fighters Arts.
  - You consent to receiving updates and occasional promotions by email.
  - If you take any photos or videos at Freedom Fighters Arts, you are liable for anything you do with those photos or videos, including posting online.
  - You may not post photographs / videos that feature Freedom Fighters Arts' dancers other than your own online without the proven consent of their parent/guardian.

In the unlikely event that you have a complaint to raise with Freedom Fighters Arts please email us via [contact@freedomfightersarts.com](mailto:contact@freedomfightersarts.com)